

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 29th May 2018

In C.G. No: 310/ 2017-18/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Smt. P. Munemma,
Mavillapadu,
Doravarisatram,
Nellore Dist.

Complainant

AND

1. Assistant Accounts officer/ERO/Sullurpet
2. Assistant Engineer/O/D.V. Satram
3. Assistant Divisional Engineer/O/Sullurpet

Respondents

ORDER

1. Smt. P. Munemma of Mavillapadu (V) Doravarisatram (M) presented a complaint before this Forum during the Vidhyut Adalat conducted at Sullurpet on 24.1.18 wherein she has requested for revision of bill against her domestic service bearing No. 3631122000153.
2. The Respondents No. 1,2,3 and 4 in their joint written submission have explained that the service connection in question was inspected by Respondent No.2 and noticed that the connected load of the service was 540 watts as against the contracted load of 260 watts. The consumption recorded in the meter is in commensurate with the connected load and the complainant's service was flagged under SC/ST sub plan scheme and the complainant is getting the subsidy under it. The above fact was explained to the complainant and the complainant has expressed satisfaction and accordingly furnished a letter.
3. The Complainant in her letter addressed to Respondent No. 2 has informed that the Respondent has explained about the subsidy being extended to her through SC/ST sub plan and hence satisfied with the explanation.
4. Since the complainant herself has expressed satisfaction on the explanation given by the Respondents about extending of subsidy under SC/ST sub plan, the complaint is disposed off accordingly in favour of the complainant.

C.G.No:310/2017-18/Nellore Circle

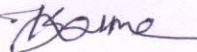

ESPATCHED
11/6/18

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 29th May 2018.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Orders


Secretary to the Forum

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.